iOS Onboarding

1) Tap Settings → General → Profiles
2) Remove ALL profiles related to SJPS
   a. Tap the certificate → tap Remove Profile then follow the prompts
3) Tap Wi-Fi → Tap SJPS
4) Enter your SJPS username (not e-mail) and password → Tap Join
5) A certificate will appear, tap Trust and follow any prompts on the screen
6) Open Safari
7) In the address bar, enter www.sjredwings.org to be directed to the SJPS Captive Portal
8) If the site is asking if you have deleted your profile, tap reprovision your device here
9) Tap Install Root Certificate → Tap Allow → Tap Close
10) Go back to Settings → General → Profile
11) Tap the sjclearpass.sjredwings.org certificate
   a. Tap Install and follow any prompts to install → tap done when finished
12) Back to Safari
13) Enter your username (not e-mail) and password in the fields and tap Log In
14) Tap Install Certificate → tap allow → Close
15) Go back to Settings → General → Profiles
16) Tap the certificate under DOWNLOADED PROFILE
17) Tap Install → Enter passcode, if prompted → Install → Done
18) Go back to Safari → Allow → Close
19) Go back to Settings → General → Profiles
20) Tap the certificate under DOWNLOADED PROFILE
21) Tap Install → Enter passcode, if prompted → Install → Install → Install → Done
22) Back to Safari
23) Wait for the configuration to complete
   a. You will see a countdown if the device is still being configured
   b. If you do not see the countdown, refresh the page
24) Go back to Settings → Wi-Fi
25) Turn Wi-Fi off then back on
26) Be sure you automatically connect to SJPS
27) If not, repeat the process or contact Technology
   a. 989-227-4085 or helpdesk@sjredwings.org